



# MS Teams Integration Azure Setup

**For Community Software Version 5.0+**

Revision 1.1

January 2023

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## About this document

This document provides instructions for integrating MS Teams with CommunityWFM.

The section provides instructions for adding and configuring the MS Teams communication channel with Azure services.

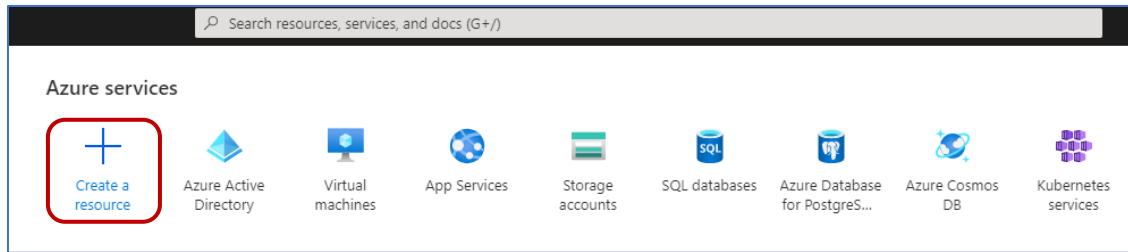
## Notes

Prior to starting the setup obtain the URL for your CommunityWFM server from your project manager. You will need to enter this as the messaging endpoint in the Bot Channels Registration.

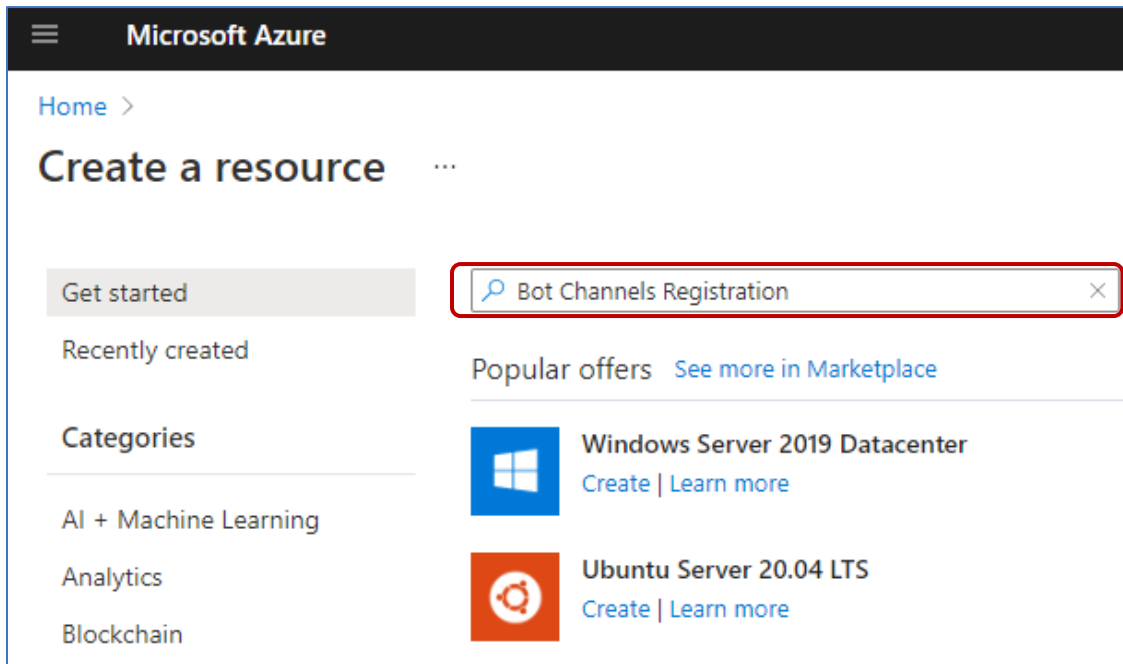
Be sure to copy and save the MicrosoftAppID and CommunityBotSecret Value during this setup. You will need to provide these to CommunityWFM in order to complete the setup process.

## Azure setup

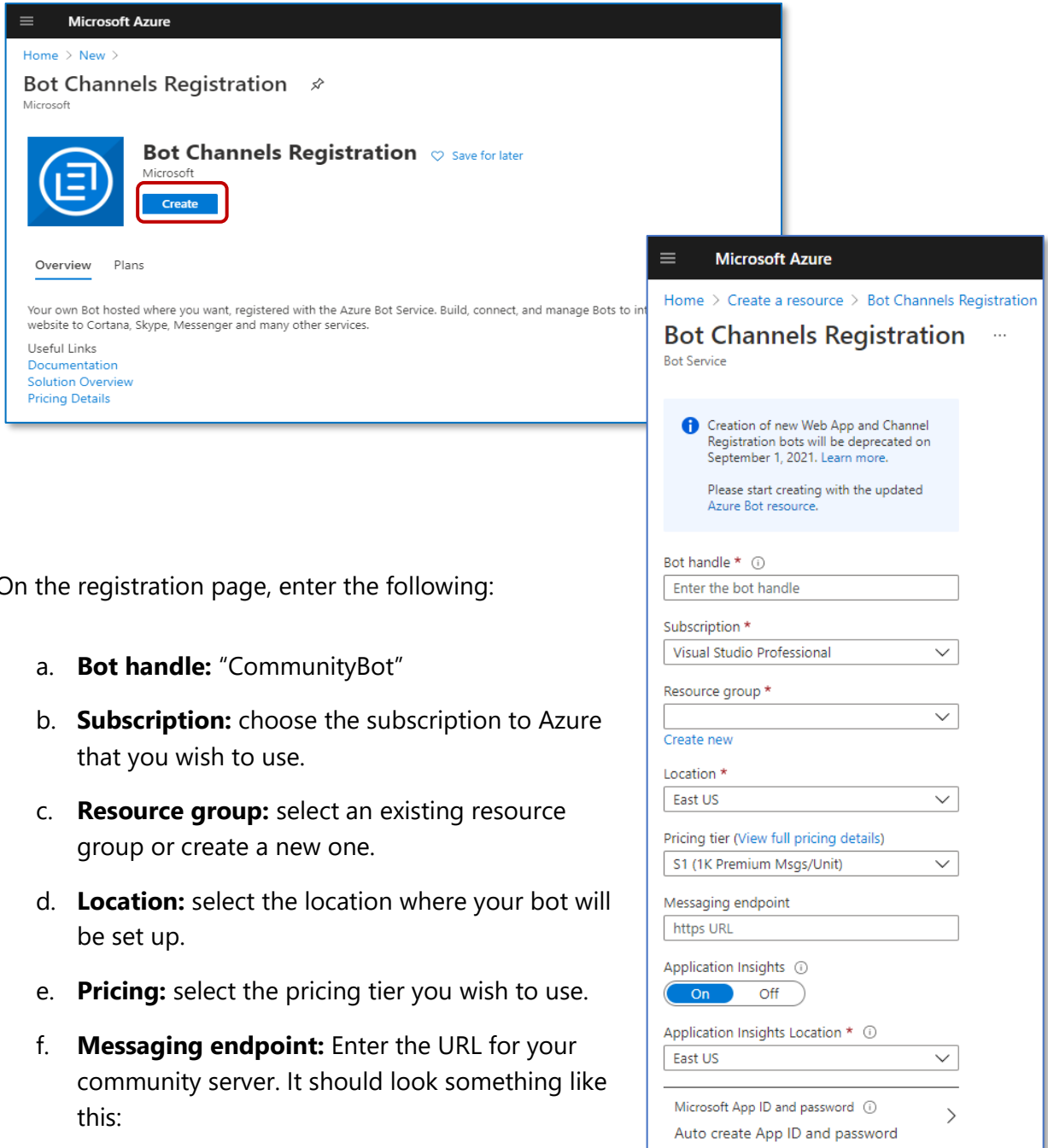
1. Log in to Azure with an administrative level account.
2. Click *Create a resource*.



3. Search for *Bot Channels Registration*.



4. On the Bot Channels Registration page, click *Create*.

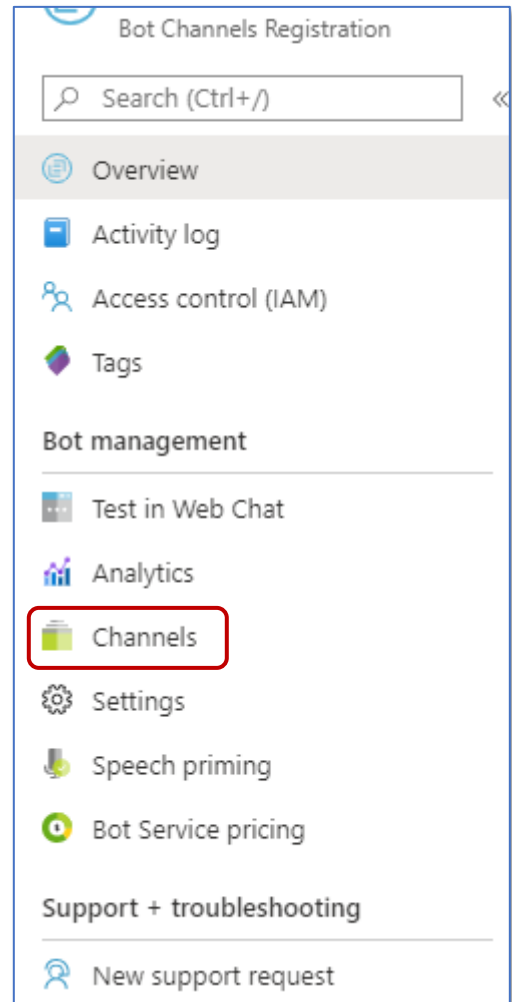


5. On the registration page, enter the following:

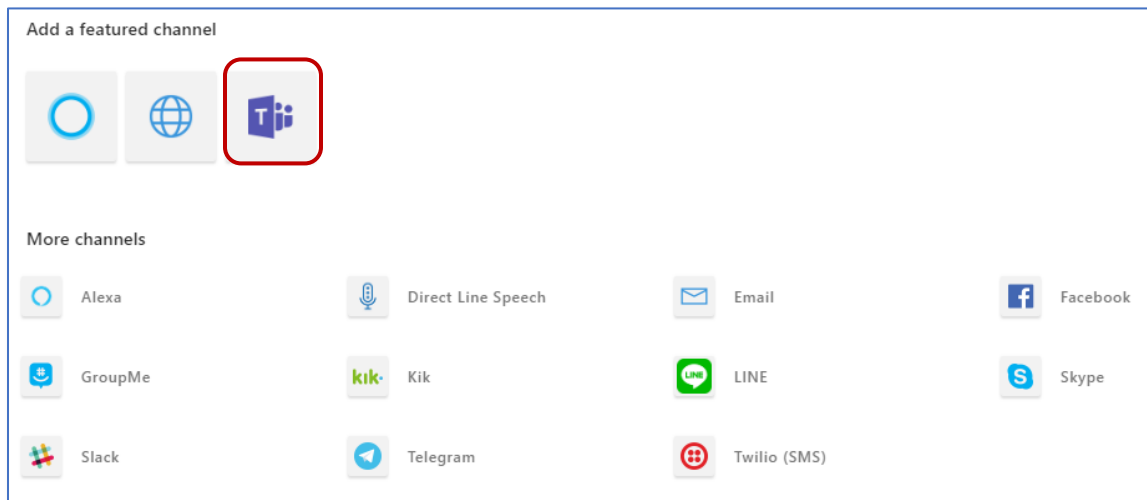
- Bot handle:** "CommunityBot"
- Subscription:** choose the subscription to Azure that you wish to use.
- Resource group:** select an existing resource group or create a new one.
- Location:** select the location where your bot will be set up.
- Pricing:** select the pricing tier you wish to use.
- Messaging endpoint:** Enter the URL for your community server. It should look something like this:  
  
<https://customer.communitywfm.com:443/CommunityTeamsAPI/messages>
- Application Insights:** select on or off for Azure Application Insights.

It is important to include the port and highly recommended to use HTTPS, not HTTP. Change the fully qualified domain name (FQDN) to the customer's FQDN.

- h. **Application Insights Location:** select the location for the Insights.
6. When finished, click *Create*.
7. Once created, navigate to the page by searching for it using the Bot handle "CommunityBot".
8. On the summary page for CommunityBot select *Channels*.



9. Select the Teams icon to add the channel for Teams.



10. On the Configure Microsoft Teams screen, click *Save* at the bottom of the screen.
11. On the left-hand toolbar click *Configuration*.
12. On the configuration page, **copy and save the "MicrosoftAppId"** as that will be needed later in the process.
13. Click *Manage* next to the MicrosoftAppId.
14. On the "Certificates & Secrets" screen click + *New client secret*.
15. Enter a description: "CommunityBotSecret", select *Custom* for expires, and choose a date as far out as possible.
16. After creating the secret, copy and save the "Value" displayed by the system. You will need to provide this to CommunityWFM, and **it is only visible right after creation**.
17. Provide the MicrosoftAppID and CommunityBotSecret Value to your CommunityWFM project manager.